

[Back to TOC](#)

Q6. Other Please describe: What type of transportation do you normally use to make trips in the Denver Metro area? Please select all that apply

daughter drives me

do not drive

don't go to Denver

get rides with friends

Go with my daughter

Medicare Transportation

Passenger

[Back to TOC](#)

Q14. Other Please describe: Which of the following prevents you from using a bike/e-bike more often? Please

75 years old

age

Age and balance

Back Pain

bad weather

battery life and places to recharge

Bike paths are mass PACKED

cant carry my dog

Carry bags

Cold weather

Cold weather

Cold weather

Cold weather

Didn't even think to use bike

Disabled with poor leg strength

Distance

Distance

Distance I need to travel

Distance too long

Do not live in an area close enough to use a bike for transportation.

do not own a bike

Don't have a good path to bike on to the places I go most or they are too far

Don't know how evokes work

Dont like riding bikes

Don't need it. Much prefer car, instead.

Drive my car

Drive to work is 40 miles away via. Freeway

FEAR OF RAPE OR MURDER

had a bike accident

Health

I don't have one

I don't own a bike

I don't own an e-bike, just a regular bike.

I drive. Need a car

I hate bikes

I hate those things

I have my own personal vehicle

I live on top of a mountain

I ride a bike for exercise and pleasure

in winter -- snow & ice

Inclement weather (snow, ice)

It's too gay.

Live in a rural area. Too far to ride anywhere on a bike.

live in mountains

location I live in is not conducive to bike riding (everything's far away)

None

Only access to trails, city streets is via a very busy highway

Poor weather conditions

Prefer shorter commute

Pregnant and have been advised not to use them while pregnant

Rain

Snowy weather

Takes too long

The weather in the winter is rough and I am pregnant. Otherwise, I bike more often.

thinking about purchasing an ebike

Too far

Too dangerous

too far

Too far

Too far away from errand destinations

TOO FAR TO TRAVEL ON A BIKE

Travel distance is time prohibitive

travel distance is too far

trips too far for my age

Unemployed

Use a bike for recreation only

weather

Weather

Weather

weather

Weather

weather

weather

Weather

weather

Weather

Weather

Weather

Weather

Weather

Weather

weather

Weather

weather

weather

weather

weather

weather

weather

weather

Weather

weather and distance

Weather and dum drivers

weather conditions

Weather conditions are not conducive for bike riding in the winter.

Weather currently

Weather in Colorado. Right now. Snow makes this difficult transportation

Weather prevents using a bike

Weather too much snow and ice in winter

weather: rain and snow

weather-cold

winter weather

Would involve inconveniences, like time, taking the bike out of the garage

[Back to TOC](#)

Q15. Other Please describe: Which of the following prevents you from using micro-mobility (e.g., an electric or non-electric scooter, skateboard, or hoverboard) devices more often? Please select all that apply

not safe

75 years old

battery life and places to charge

can't carry my dog

Cold weather

Cold weather

Cost

Dangerous on my mountain

do not own

do not want to pay to rent

do not want to risk fall

Don't have one

Don't have the apps downloaded

Don't live close enough to errand destinations

Don't need it

Don't need or want to

don't need to use

Don't own

Don't really need. Prefer driving car.

Don't really want to

Don't want to

Don't want to

everything's too far away to be practical

Falling off

Fear it might be stolen

Fear of Injuries

Fear of injury

Fear of injury (falling)

FEAR THAT I WILL FALL AND GET HURT!

Go by automobile

Health

i don't have one

I don't want to

i don't want to support them as they are in my way on all city bike paths/public areas such as parks and

I work too many hours to have time to use a scooter or bike to get around for anything

impractical nonsense

it has no appeal

KWAYS TRAVEL WITH BAGS

Money
No desire
No desire to use them
no interest
No interest
No interest in using these
None
Not interested
not interested
Not interested
not interested
Not interested in that mode of transportation
out of way
Prenancy
Rain
Safety
Scooter can only travel short distances
Scooters are stupid
Snow
They aren't safe
This wasn't option to travel anywhere to me
Too dangerous
too far
Too old
Too old
Uncomfortable
Unemployed
Unsafe
use only in stores that provide them
weather
Weather
weather
weather
weather
Weather
Weather conditions are not conducive for this type of travel.
Would never purchase

[Back to TOC](#)

Q21. Other Please describe::What are the main reasons you might use public transportation? Please select up

Able to go to downtown Denver without having to worry about parking

Airport

airport

Alone time

Available where I live

avoid dirty public transportation

Avoid DUI

avoid parking fees

Avoid parking issues

avoiding freeway driving

Bad weather

Bronco ride

busted tire

Car is broke down

Cheaper than parking at the airport for long trips

Don't currently have a car

Don't have to fight for a parking spot downtown

Don't like public transportation

Downtown Denver easier to get around

Environmental benefits/saves gas

Fear of driving

Get to the airport

Getting to the airport in Denver.

go downtown denver for rockies baseball less expensive than parking

going downtown

GOING TO/FROM DENVER INTERNATIONAL AIRPORT

Hate driving downtown

i have never used public transportation

Inclement weather

Inclement weather

just for fun

Meeting someone and will have a ride back, so don't want to have two cars at the location.

My car are Brocken

My car is in the shop

No availability

No public transportation in my area

not applicable to my lifestyle

not near

Only if we're going downtown and don't want to deal with parking issues and costs.

prefer to drive my own car.

Reduces vehicle wear.

skyride to airport

Sport events

sporting/concert events

To avoid bad weather

To go to airport

to go to the city

To the airport

Travel

Travel outside the state

travelling to a sports event in Denver

Under no circumstances

Use my car less since it's old

Use to ride uses don't any more because of covid

vehicle repair

weather

Weather

weather

When my vehicle is being repaired.

[Back to TOC](#)

Q22. What is the most significant reason you do not use public transportation [more often]

Bus times & routes do not go from my home to where I most frequently go. Longer Trips I might take to nearby cities require Twice or more the time in travel + transfers.

I can relax

I don't travel around as much as I used to.

It is not convenient and it is expensive

Public transportation does not go where I need to go

a waste

access

Access is not close and we have to drive to get on the light rail or the bus so why bother? Don't like it and it doesn't always go where I want to go.

Access is not close to my place. Would need to drive and leave car. Time conduming I don't like driving downtown so that is only time I would use public transportation.

Access to a working vehicle at the moment Also my bicycle is needing repairs.

Access to places I need to go. Last mile to home/work

Access. Convenience

Accessibility of stops, safety, route times inconsistent

accessing it would be difficult.

Accessqbility

am retired & no longer venture to downtown Denver

Am retired don't need to travel as much

Anxiety

Anxiety, i'm too scared to get on with strangers. I know it's safe and i'll be fine, but I just can't do it unless I as a retired person, I do not have to commute to work, so there is little or no need to take transportation of

Ass holes who also use it

Availability

availability to locations I need to go

avoid traffic and parking

Ayee ayee I love it cuz it great boi

Because I can just walk to most places near me

Because I do have my own vehicle and fond it much easier and better to drive alone

Because I do not know how to and do not feel safe at night using it.

Because I don't go out very often. I used to commute to school daily on a bus

Because I don't need to go places

Because I don't need to. I typically walk places I can get to via walking. I use public transportation when I go somewhere too far to walk.

Because I FRIGGIN HATE EVERYTHING about 'Public Transportation'. It's a waste of taxpayer money, resources and a burden on EVERYONE who does not use it. You see the busses around here that we have been paying taxes on for DECADES and they are FULL SIZR FRIGGIN BUSSES with 0 or maybe 1 or 2 people. because i have a car to drive and if something happened to it i have others i could use.

Because I have a vehicle now and have no need to
because I have my own transportation
because i have my own vehicle
Because I have my own vehicle
BECAUSE I HAVE MY OWN VEHICLE
Because I have now access to a vehicle and do not really go anywhere for the safety of my kids and due to this Pandemic that is still worldwide.
Because i have won my car
Because I really do not have a need for it. I can drive myself in my area and if I have to go for an appointment where there is a lot of traffic my daughter is available to take me
because is expensive
Because it is good and amazing
Because it's a bit more convenient and sensible to own a vehicle where we live. Everything is spread so far apart, it's the logical thing to do. And it's actually more reliable than our public transportation in Colorado.
Because it's not convenient at all.
Because it's slow
Because my fiance and I own a car, and we can't take our dogs on public transportation.
Because my spouse for most days will give me a ride
Because nearly all of my driving is for errands and neither my home nor my errand destinations are near public transportation. I also need my car for transporting my purchases of groceries.
Because of covid
Because of covid 19.
because of morning traffic
Better for the environment
better relaxation
Bought a car
Buses take forever to get to places that still have to walk quite a while from to actually get to my destination.
Busy
by need only
Can walk to stores
Can't afford it. Plus it takes longer to get places.
Cant drive
cant take my dog
Cause I could get a ride
Cause I dont gave my own car
Change jobs and work closer to home
character of the individuals using public transportation & don't feel safe anymore
chores, shopping and carrying packages
Comfort
Convenience
Convenience
convenience

convenience

Convenience

Convenience

Convenience

Convenience

Convenience and with pandemic, I feel safer driving

Convenience of being able to come and go on my time. Convenience of being able to transport items

Convenience of car

Convenience of owning a car.

Convenient location not near me

convent of me because of health issues

Convince. I travel by plane 4+ times a month. I was hoping there would be a public transportation option.

When I looked into it, I would have to drive and park or get a ride to the light rail station. I would have to

change to a 2nd light rail and then change to the train to the airport. It is 45min for me to drive and 2 hours

convinence

corona virus

Coronavirus Concern

Cov19 to many people on the there

COVID

Covid

Covid

COVID

Covid

Covid

COVID

Covid

Covid

Covid

Covid

Covid

Covid

COVID - 19

Covid has made me cautious of small areas.

COVID has stopped us from going into Denver more because some of the activities have been cancelled or will be cancelled or timing of transportation is not as good as it was previously.

Covid plus I don't work anymore so do not need to go downtown

Covid still out hear

covid, access to public transportation

Covid, bus doesn't run at convenient times or locations

Covid, lately.

Covid. I rarely leave the house.

Covid-19

COVID-19

Covid-19 exposure to myself

Covid-19 protocol

COVID-19, work from home.

Covid-19.

currently -- working from home, don't need to ride light rail to work. (Light rail not convenient for other
Currently, health concerns given pandemic. Usually, additional time needed to find nearest stations, wait for
vehicle, many stops, and plot routes.

D

Denver Metro has the most expensive public transportation I have ever been around

Difficult access to public transportation where I live

dirty, smelly, inconvenient

disease

Distance to access is inconvenient; no public transportation available to my destination.

Distance, ETA is an issue.

Do not know how to.

do not need

Do not need & inconvenient

do not need to

do not need to cause do not work

Do not need to use it and find it cumbersome.

does not go to my work place

Does not go where I need to go

Does not go where I need to go

Does not meet my needs to accomplish my job...I take goods that would be too hard to transport. I do use
for non professional travel.

Does not travel to my workplace , and not sanitary

Doesn't conveniently get me from A to B

doesn't generally go close to where I am going. It's more convenient to drive myself

doesn't get me where I want to go

Doesn't go where and when I want to.

Doesn't go where I need it to go. Every mode goes to downtown.

Doesn't go where I need to

doesn't go where i need to go.

Doesn't go where I want. Too slow.

Doesn't seem easy to use

Does't go where I need to go

don't need

Don't feel it is sanitized enough

Don't feel it's safe from crime and not in need of it at this time.

Don't go into city very often, especially due to pandemic.

Don't go places that are accessible by public transportation.

Don't go to areas that are near public transportation
Don't go very many places
don't have a need all my driving is within 10-15 miles from home
Don't have a need to.
Don't have to park
Don't know how to use it
Don't leave the house often
don't like it
Don't like it
Don't like people
Don't live near bus stop and it would take too long versus driving my car.
Don't need
Don't need it
Don't need it as in work from home.
don't need to
Don't need to
Don't need to
Don't need to
Don't need to
Don't need to, I don't travel that much to locations where it would make sense.
Don't need to. I have a car and everything I need is close.
Don't need to
Don't travel to areas/events often that public transportation is convenient
Don't want to
don't want to
Don't want to encounter people who normally ride the bus on a daily basis
don't want to use it
Don't want to!
don't want to..... I have to walk too far to get a bus and I would have to transfer to go where I want
Drinking
Drive my car.
Ease of getting to it. I'm out in rural suburbs.
Easier to drive
Easier to drive most times.
easier to drive my own. I carry a lot of personal belongings
easier to drive myself
Easier to drive myself
Easier to use my car
Easier to use my own
excellent
Expense, too slow, doesn't go where I want to go, too many dangerous people, etc.
Expensive

Expensive and takes too long to get to where i want to go

Far travel, avoid traffic and parking

Faster to drive myself around.

Fear of catching covid.

fear of creeps, missing my stop, waiting in the cold

Fear of getting robbed and/or harassed. Also, bus routes are inconvenient

Feeling unsafe due to unruly passengers or passengers using drugs on public transportation or at bus/train

From where I live you have to take a bus to the downtown terminal, then wait, often a long time, to get the bus going the direction I need to travel. So, the bus would take 45 minutes, while the drive is 20 minutes.

Getting rides from others, and it's very cold outside

Getting to the pickup locations

Getting to the place to get on the transportation and the times.

Getting to the stops is further than if I just drove myself. Too many stops. Pay for parking while I'm there.

Can't walk to a stop (too far) and would need to change routes too many times it would take too much time

Ghetto people and expensive prices

Going to sporting events to avoid traffic.

gross

Harassment from drug users or homeless passengers.

Has to walk to bus stop

Hassle to ride (waiting, parking, fees)

hassle, lack of availability

Have a car

Have a car

Have a car

have a car

have a car

have a car!

Have a car!

have a crs

have a dog

Have absolutely no need for it and don't like it.

Have access to a car

Have done it before and am afraid of the ridership

Have my own vehicle

have no need

Have own transportation

Have own vehicle

Have to be on their schedule and not my own.

Haven't been going into Denver so much since the pandemic.

havent needed it can get around by bike or walk cannot take dog on public trnsortation

haver a car

Having my own transportation is more efficient.

having to wait

they are more likely to forgive delays caused by traffic, emergencies or mechanical failures.

Honestly, there is no particular reason not to use it, but sometimes I feel more comfortable in my car.

I almost always walk everywhere I need to go

I am afraid of damage to my health because of the passengers.

I am disabled and unable to walk long distances.

I am disabled but I use access-a-ride

I am not going in to the office as much as I used to. For that matter, COVID restrictions such as being required to have the vaccine at certain events, make it so we no longer attend these events - typically we

I am retired and not as active as I used to be.

I am retired. I have nowhere I need to be.

i can drive my car with no passengers

I can not get my walker onto public transportation and I become exhausted and could not carry packages

I can walk most places i want to go

I could use it more when shopping, but I'm afraid I couldn't manage bags of groceries or other purchase, on the bus or light rail. Plus, my grocery store is too close for bus use.

I do not

I do not do enough in the city to use public transportation.

I do not go far enough to take public transportation

I do not go out often and can usually get a ride from a friend or family member

I do not have easy access to it.

i do not like it

I do not like it. I prefer to be by myself.

I do not like to wait

I do not live in an area where it is available for local needs

I do not travel to an office anymore. I work from home.

I do not use it unless I go downtown Denver

I don't avoid it-but it is not convenient to use where I am going.

I don't commute to work and because of the pandemic, I don't really leave home other than to run errands.

I don't enjoy the experience and it's too time consuming to get to destinations.

I don't feel comfortable

I don't go downtown very often since the pandemic

I don't go out that much. Not taking public transportation for infrequent short trips

I don't go out very often.

I don't have access to it/it isn't practical for my lifestyle, but I also prefer to utilize my own transportation.

I don't have anywhere to go that would make it easy option.

I don't have good public transportation near me

I don't have the need to use public transportation. The only time I use this is for a sporting event I don't want to have to pay for parking.

I don't have to worry about schedules and weather.

I don't like having to wait for the bus, prefer my own schedule.

I don't like it

I don't like it

I don't like riding on trains or buses that much

I don't like to

I don't like to wait when I'm ready to go somewhere.

I don't like waiting for the next scheduled run. I want to be able to arrive and leave a destination as soon as I'm ready. I don't like carrying packages bags or groceries on public transportation. Recently public transportation has been identified as a place we're homeless are doing drugs and other illegal activities.

I don't need it except taking light rail to airport once or twice a year

I don't need to

I don't need to

I don't need to .

I don't need to commute often. We only use the light rail for concerts or baseball games.

I don't need to use it for other reasons besides if I decide to drink.

I don't need to use it since I have my own vehicle

I don't need to use it.

I don't need to.

I don't need to. Am still able and capable of driving, and I own my own car.

I don't often travel outside of Superior

I don't prefer it

I don't really go anywhere that would make me need to

I don't really have a need for it

I don't take public transportation due to how many people use public transportation daily and the lack of sanitation during a pandemic.

I don't trust it being on time, I'm not always sure how to use it- the schedule, the cost...

I don't typically go places that would require public transportation or that it would be convenient.

I don't use public transportation. They are dirty

I don't want my car vandalized or stolen from the parking lot.

I don't want to

I don't want to!

I don't want to. I depend on others for rides. Bus stop would be too far for me to walk to even if I wanted to.

I don't work on the weekends. Public transportation doesn't run where I go on weekends.

I drive

I drive mainly close to home, no need to use public transportation.

I drive my self

I enjoy the freedom of driving

I feel unsafe.

I feel vulnerable when I do not have my own car. Public transportation is not that safe.

I get motion sickness and can't take the multiple stops.

I go from client to client everyday and can be all over town. The amount of time it would take isn't practical

I grew up in Chicago in the 1950s and 1960s in a household that didn't have a vehicle. I used public transportation ALL the time. Quite frankly, it's an awful way to travel. You end up waiting for busses and trains--in freezing cold and super hot weather--not to mention snow and rain. Sometimes there are other people who are downright scary. To get to your destination you often have to change busses --more waiting. I totally realize that it's politically and environmentally correct to use public transportation, but I hate it

I have a bike

I have a car

I have a car

I have a car

i have a car

I have a car

I have a car

I have a car

I have a car

I have a car

I have a car

I have a car and a child so using my car is the most convenient. I also don't prefer public transportation due

I have a car and can get to where i need to go faster

I have a car and it is much easier to drive than take public transportation

I have a car and it is way more convient.

I have a car or I prefer uber or left public transportation takes longer to get place to place

I have a car so I don't think about public transportation

I have a car that works perfectly

I have a car.

I have a car.

I have a car. Therefore, public transportation is not needed.

I have a company vehicle and personal vehicle

I have a disabled child that needs a car seat.

I have a truck, and I like to drive, be in control

I have a van that is most convenient.

I have a vehicle and I think it's not hygienic

I have a vehicle so it's more convenient

I have access to a car

I have access to a car 24/7

I have access to a vehicle mostly at any time of day

I have access to my own car

I have agoraphobia.

I have difficulty walking and cannot feel my feet so I have a car equipped with hand controls that I drive. It would be very difficult for me to go to a bus or rail stop and use that method of transportation.

i have issues being around a lot of people as well as health and safety concerns

I have many vehicles.

I have mobility issues and prefer my own car

I have mobility issues; cannot get to locations to take public transit, and could not function when I get to my destination. I can only manage by driving myself.

I have my own car

I have my own car

I have my own car

I have my own car

i have my own car

I have my own car and that more time consuming

I have my own car that typically gets me to where I need to go faster.

I have my own personal vehicle

I have my own transportation and can schedule when I want

I have my own transportation.

I have my own transportation. I work from home so I don't often need to travel

I have my own vehicle

I have my own vehicle

I have my own vehicle

I have my own vehicle

I have my own vehicle.

I have no need because I am at home most days. I don't leave my house much because of COVID

I have no need for public transportation since I have my own vehicle and bike

I HAVE NO NEED TO USE IT.

I have no reason to.

I have three kids

I have to carry heavy devices for work and adding the additional distance to/from bus stops is not physically

I have to drive to reach a public transportation pick up point and drive again at the exit point to reach the destination. Not worth time and money

I have to drive to the light rail stations.. I do not feel safe at the stations and especially at Union Station downtown. If I take a bus close to my house, I need to transfer to get downtown.

I have to go home to home for work so public transportation is not an option for me. I try to get an energy I just haven't had the need

I just never needed to, and I'm not sure I could find my way

I like being in my own car and don't have to worry about schedules

I like driving & can go when ever I want

I like driving as long as it not during rush hour. Public trans generally is more time consuming.

i like it

I like the freedom of having my own car. I don't have to depend on anyone else

I like the independence of my own car.

i like to be on my schedule and convenience not having to find stops etc

I like to be self sufficient and I want to be able to travel whenever I want

I live Downtown Denver and do not need to use public transportation as daily needs are in walking or biking

I live in a rural area and have to travel far to get to where I can use public transportation.

I live in a rural area without that being an option

I live in a suburb area and public transportation is not available where I live.

I live in an area where we do not have train or light rail access. The buses only go from my suburb into Denver and not just around my town

I live in an area with very few public transportation options

I live in the suburbs and it isn't easily accessible

I live in the suburbs and typically stay within a 3 mile radius of my home and do not need a bus or train since

I live in the suburbs so it's not easily accessible. I used it all the time when I lived downtown.

I live next to the light rail station, but do not feel safe with ALL the homeless that hang around my building and the light rail station platform

I live too far away

I love my car

I mostly use my own transportation to get me around my local neighborhood areas, and the public transportation is not available to do those kinds of running around.

I need to go somewhere quick and to be able to take care of family

I now own my own vehicle

I only drive to the grocery store and home - there is not direct bus route, and I can drive there in 5 minutes

I only use when going downtown. Otherwise it's not convenient where I live.

I only work several days a week

I own 6 vehicles. Public transportation is an inconvenience and time consuming

I own a car

I own a car

I own a car.

I own my own car

I own my own vehicle.

I own vehicles

I prefer driving - safety

I prefer driving my car or riding with my husband in his vehicle.

I prefer driving myself. I was in a car accident 20 years and I don't really trust anyone else driving.

I prefer not to answer

I prefer the freedom, timewise and location-wise that goes with driving my own car.

I prefer to drive

I prefer to drive myself instead of someone being responsible

I prefer to drive wherever I go as it is sometimes faster and I can go wherever/however I want.

I rarely go downtown.

I really don't need public transportation unless I am going downtown.

I think most transit networks are too slow and too complicated to figure out

I travel only within my neighborhood and have no reason to use it. When I go downtown, I use public

I use it 100% for work in downtown Denver. We use it for sporting events and everything in Denver. Other

I use it a lot to commute to work

I use it daily

I use it when I'm going out for the night (to avoid DUI) but my daily travel is too long to take public

I use it whenever it goes where I need to go and is more convenient. I just rarely am going somewhere that it works for me to use it. It just doesn't work because our commerce isn't centered around accessible
I use the lightrail, but buses don't feel safe.

I used extensively when I lived in Chicago and in DC, bc those cities were built around public transit. In Denver, at least where I live, it is no where near as convenient as just hopping in my car.

I used light rail most often when I worked downtown or took classes downtown; I am retired now and haven't taken classes for a while, when I attend plays and such downtown I try to take light rail except during COVID
I used to use it almost every day up until recently when I no longer had access to a bus pass, moved further away from the center of town, and had to get a car because the commute was too long by Bus. I've never really taken the train rail before, which was an error I think on one of the questions that I answered.

i usually only have to walk to places

I walk most places

I want to drive myself and have my own auto

I was using public transportation daily but now I work from home due to Covid.

I work at home.

I work from home now.

I work from home. I need to run errands on my schedule not the bus schedule. Also my neighborhood is very dangerous. Walking around with groceries will get you shot.

I would have to drive my car to where I can access public transportation. It's just easier to drive my own

I would prefer to bike during nicer weather.

if i plan to drink at an event

If it was cheaper

If my car is broke down and I have no other way of taking care of business

Im blessed to not have to

I'm not going anywhere very often since I'm retired. I take light rail to events downtown and only really drive around my immediate area.

I'm not sure

I'm retired. I don't need public transportation.

I'm retired; when I worked, I used public transportation most days.

Inaccessible to my home

Inconvenience

inconvenience

Inconvenience

Inconvenience

Inconvenience

Inconvenience

Inconvenience

inconvenient

Inconvenient

inconvenient

Inconvenient

Inconvenient

Inconvenient

Inconvenient

inconvenient

Inconvenient

Inconvenient

Inconvenient and time consuming

Inconvenient hours of bus schedule, takes too long.

Inconvenient, first mile/last mile

inconvenient, it's faster just to use my own car than walking to a bus stop and waiting for a bus. We don't have light rail in Boulder although we paid the taxes for it

Inconvenient, questionably safe

Inconvenient. Have to drive to get to public transportation, so why not continue driving? Can't carry significant number of packages or supplies when using public transportation.

Inconvenient. Safety and crime concerns.

inconvenient. more than 1 mile away from home.

Increase in Covid fear for my health and safety

independence

Insufficient access to station and train does not meet my schedule

It doesn't provide transportation to the places I generally go to.

It is not the most fast or convenient mode of travel in Denver, CO

It can be complicated to figure out schedules and stops.

It costs me money when I already have a car

It costs too much, they keep raising prices and they don't pay for enough security. RTD is stealing all the public money we gave them to build a light rail to Boulder.

It does not go close enough to most places I go. I would have to transfer at Union Station from train and it is IT DOES NOT GO TO MY DESTINATIONS

It does not go where I am going too short of a distance for the cost

It does not go where I want to go

It doesn't come to Castle Rock or go towards my work north of Denver

It doesn't get me close enough to my ultimate destination.

It doesn't go to where I need to go.

It doesn't go where I need to go from where I am

It doesn't go where I want or need to go. I do use it to go to special events in downtown Denver where it is convenient and economical compared to driving my personal vehicle, hassling with traffic, and paying for parking. But those events are few and far between. I can't think of other places that I go regularly that are anywhere near public transportation. Also, I have no desire to wait in inclement weather for a train or a bus.

It either does not go where we want/need to go, or if it does it takes significantly longer.

It is always more convenient to use my personal car for travel.

It is better to drive.

It is difficult to get to the bus stop and stand and wait for the bus

It is dirty with dirty people

It is easier and quicker to drive myself.

it is expensive

It is extremely expensive and takes about twice as long as almost any bike ride or drive, and the times I would use it (ie so I could drink) it doesn't run late enough to return home.

It is faster and easier to use my own car.

It is faster to drive to work

it is good

It is just not convenient. I live in Morrison and the closest stop is miles away. In addition, there are no stops near my doctor, dentist, etc.

It is less convenient than driving myself or using a car to exactly where you want to go at the time you want to go. With public transportation you need to go at the scheduled times and many times light rail and busses may not be near the final destination which either requires more public transportation and time or

It is not a clean environment

It is not as convenient as using my own vehicle.

It is not available for where I need to go

It is not available locally, and not reliable.

It is not available to take to work.

It is not close enough to hook up with or I would use it for sure.

It is not close to my house or the places I need to go.

It is not convenient

It is not convenient

It is not convenient at my current location

It is not convenient for me

it is not convenient going from my home to areas I need to go to

It is not convenient in my neighborhood and I love my car

It is not convenient in terms of transportation stops.

It is not convenient to my home.

It is not convenient.

It is not conveniently available in my area. I would have to drive most of the distance to my destination to

It is not conveniently available to access routes I would need and the frequency is not there either.

It is not easily accessible in my neighborhood, and for safety reasons.

It is not near where I live and is expensive.

It is not readily available in my area

It is not readily available in the area where I live.

It is not really available in my area

it is not reliable and am concerned with my safety.

It is not reliable and I would have to walk too far to access it. I also would not feel safe with the crime

It is not super convenient to me to get to from my location and most of my travel is not difficult because I have a car. Before covid, I would use the rail to go to downtown Denver.

it is not very convenient where I live

It is often cheaper to drive if I have to pay a bus fare and have free parking at my destination.

It is terribly inconvenient and takes too much time.

It is very expensive, and my trips are local and short.

It is very inconvenient, I have a baby who doesn't want to sit still and will cry in a stroller. I can't carry groceries or other purchases on public transportation. It only runs at certain times so if I miss it, I have to wait between 15 minutes to 1 hour for the next one, and most of the time I could drive there in less time than waiting for public transportation. Plus, with how much it would cost for myself, my husband, our eldest son, it is very safe

It isn't convenient to get where I need to go

It isn't going where I go

It isn't that convenient where I am located

It most often doesn't go where I need or want to go.

it takes longer to get where I need to, the weather does not always permit me to be able to wait on public transportation, does not seem as hygienic

It takes more time and is less convenient

It takes more time to get to where I want to go.

It takes much longer to get somewhere on rtd than it does to drive it

It takes too long to get where I need to go or I'd have to take multiple buses so I spend more time on the bus and could be walking my dog.

It takes too long. From where I live to where I work, it would take nearly two hours on a bus. I don't hv

it takes too much time and effort

It takes twice as long as driving. Have to follow a schedule and buses do not come very often.

It's easier and quicker to drive with multiple people and/or groceries. Around town easier to ride

It's far to walk from my house to get to the bus or light rail station

it's good

It's inconvenient

its is not near my house

It's less convenient

It's more convenient to use my car (or a taxi/Uber if i plan to drink alcohol.)

It's more convenient to use my car to go to stores and other places. Public transportation usually drops a rider off NEAR destination not at destination

It's not accessible

It's not as convenient for me. I would have to walk fairly far to catch the bus and wait longer to get to where

It's not available and convenient to me

It's not available in rural area where I live. I'd have to drive to town to catch it

It's not convenient to my home. I go to work at 3am.

It's not convenient, doesn't feel safe and is expensive

It's not convenient. I'd have to drive to get to it.

It's not conveniently close by or close to the places where I need to go, it is not economical and it is difficult to carry things on it (i.e. groceries).

It's not dependable enough, I don't like waiting outside in the weather. Compared to NYC and other big

It's not fast enough, and the fare is expensive

It's not necessary or convenient

It's not very available (besides buses) in my suburban area. Things are more broadly spread out. When I go to Metro area I tend to use more public transportation.

It's not widely available down here and it's not a particular cost saver.
It's provided by the school and is convenient
It's quicker to use my car to get where I need to go.
its routes dont meet my needs
It's simpler to use my own car.
Its too cold
It's unreliable, coverage is spotty and constantly changes, Projects are not completed on time or not at all.
Again, it's simply unreliable.
It's very difficult to take home groceries on public transportation, especially during the times of day I'm
I've relocated and am not working anymore
Just isn't as convenient as driving. But have a station right around the corner from my house
Just normally I can work from home, so it's less frequent that I need to go to work using other Pinole
just not needed
kind of dirty
lack of access around me
Lack of Availability.
Lack of availability.
Lack of convenient access to it and that I have a car
Lack of ease of access
Lack of easy access to public transportation: to get to downtown Denver, I'd have to drive for 10 minutes,
then get on a bus or light rail, so I'd still have to drive.
lack of freedom and privacy while using public transportation.
Less time
Light rail doesn't come this far south and bus service is not available
like to use my own car
Limited service areas and time
Live far away. Car is the most useful
Live in an area with plenty of parking options. Kids are young, Covid, so we don't go anywhere.
Live in mountains, 6 miles away from town
Live in rural area. No access
LIVE IN SUBURBAN AREA WITH LITTLE PUBLIC TRANSPORTATION. HAVE TO DRIVE 20 MINUTES TO GET
TO LIGHT RAIL. BUS DOES NOT GO WHERE I WANT TO GO.
live in the mountains
Location of where we live and getting to transportation sites and now having to pay for parking at metro
sites makes it less attractive to use
Location to a hub
Longer travel time with connections.
Lots of people
Love the freedom of the open road and avoid dirty and crowded public transportation
Mainly because of corona virus
Mask requirements, slow.

Minimal environmental advantage for the daily distance I travel, the distance I would have to travel to reach public transportation, scheduling, in-day activities, and weather.

Mobility issues

money

More convenient to drive

More convenient to drive myself

More convenient to drive myself would need multiple modes of public transportation to get to some

Most busses, have too many people, too crowded. Hearing too much meaningless, conversation. Picking up, too many handicapped people, which slows down, bus service.

Most of the time I need to take my daughter somewhere and public transportation would take us way longer than it would for me just to drive there. It's way more convenient.

Most of the time public transportation is not practical for what I need. There are no close bus stops or light rail stations where I live, so I would be driving to those areas, and as long as I am in the car and driving, I may

Most outings are fairly close to home

Mostly not available where I live.

my car is easier and faster plus taking my dogs to their appointments is not part of public transportation, not to mention most likely a lot safer

My car is ready

My car won't work and o don't have to Pay for gas money

My child enjoys light rail

My family has 3 vehicles. When my car is serviced, I get a loaner car. There's no need for me to use any

My husband has a car and Covid is going around

My work is close by my residence

n/a

n/a

Na

na

NA

Nearly all of my needs can be met using my car as I rarely travel into the Denver metro area--plenty of free parking is available in my home town of Parker.

NEED MY CAR FOR CARRYING BAGS ETC, OR THERE IS NO ROUTE FOR WHERE I NEED TO GO

Need to bring child and gear

Never needed

Nice

Nice

NO ACCESS and strange people

No access to Buckley SFB

No access to bus in my neighborhood

No access to it

no access to public transport without driving 15 miles to get to bus. Bus routes require multiple changes and end up taking 2 or 3 hours each way longer than diving takes.

No access to public transportation.

No accessibility

No available in my area, have to drive to park n ride. I only use it when having to go downtown.

no close access - must drive and park to use public transportation

no comment

no convenient routes in my area

no convenient

No convenient access. At least 5 miles to nearest access.

No convenient way to get to and from work with current public transportation schedules and routes. Also I have been unemployed since 2020.

no direct bus route

no direct route to work place

no easy access from home

No easy route from where I live to where I want to go.

no good option between my home and work

No money

No money

No need

no need

no need

no need

no need

no need

No need at this time

no need drive my car

no need for as much

No need to

No need to

No need to go where the train goes

No need to use it ever

No need, retired

No need, work and shop close to home

No need.

No need.

No need. Everywhere I go is relatively close and I do t want to walk to a bus stop

No need. Work from home and public transportation is not conveniently located for the errands I run.

No need. I own vehicles.

No needed and my age. My car works for me.

No public transportation comes near my home

No public transportation in the area I live in

no real need

No reason not to use just usually no need to use. Don't 'run around' much and when I do, I am with others

no routes to my destinations

No stop close to my most frequent downtown destination
Non available and the closest is too far and too expensive.
None
none
none
None
none
none available
not accessible
not always going to Denver, and public buses in my area are not convenient
not applicable to my lifestyle
Not as convenient, or timely
Not as quick/convenient/direct for day-to-day errands
Not at all convenient for where i need to go
Not available
Not available at time I travel for work.
Not available in Castle Rock; not commuting to Denver as oftern.
Not available in immediate vicinity; only occasional need to take it into the city.
Not available in my area
Not available in my area
Not available in my area
not available in my town of Castle Rock
Not available in our area
Not Available in our area
Not available where I live
Not available where I live
not being able to come and go as I please
Not close
Not close to me
Not close to my home. Would require driving to a station.
Not close to where I live.
Not convenient
Not convenient
Not convenient
Not convenient
Not convenient
not convenient
Not convenient
not convenient
not convenient
Not convenient
Not convenient

Not convenient

Not convenient

Not convenient

Not convenient and carry a lot for work

Not convenient and costly

not convenient and I have my own car

Not convenient for my/our destinations.

not convenient for running errands, grocery shopping, etc

Not convenient for where I go. Retired so just take short trips to store, doctor etc

Not convenient in my area

Not convenient in my area. Light rail stations are too far away.

Not convenient in the rural area that I live in

Not convenient to a bus stop. Not convenient when you have several stops to make during your day. Stops not close to destinations.

Not convenient to me

not convenient to my home.

Not convenient to where I need to go or not fast enough vs traffic

Not convenient where I live

Not convenient where I live

Not convenient where we live; generally TOO EXPENSIVE

Not convenient. Nothing close to home.

Not convenient. Take longer to get somewhere often significantly longer than using my own vehicle.

Not conveniently located in my area

Not conveniently located near me.

not convenite

not convienent

Not convienent. Too far from my house. I work close to home

Not currently comfortable doing that with the pandemic still going on.

not easily accessible or efficient in my part of town

Not easily accessible to my area and it's a longer trip vs. in a car.

not easily accessible where I live

Not easily accessible where I live.

Not easily available and it takes longer.

not easily available to me, not convenient

Not easy or accessible where I live

Not easy to get to bus stop

Not enough public transportation in Denver. Buses run infrequently. No underground transportation which I

Not fully aware of schedule, routes and prices.

not great for suburban life

not handy

Not located close to me. Need to drive to rtd lot anyway

Not located where I live

Not near me and hard to carry two kids and gear with me
Not near where I live (not near lightrail station)
Not necessary when I have a vehicle, also weather conditions
Not necessary. Work close by
not needed
Not needed
Not quick Enough
Not readily available where I live
Not really a social person and like to stay away from crowds
Not really applicable to my suburban living situation
Not really convenient to arrange for this 74 year old. We have used light rail in the past but not since COVID.
not really needed
Not reliable
Not safe. I start work at 4:30 AM and Denver is not a safe city for a female to be standing at a bus stop at
Not that convenient
Not the same need since I am working from home. Also Omicron concerns.
Not traveling often, avoiding Covid
Not very accessible from where I live. I only drive a short distance.
not very accessible in my area
Not very clean and the people aren't very friendly.
Not very close to me. I have a car and can go directly to my destinations quicker and easier
Nothing
Nothing
nothing
nothing
Nothing at all
nothing close to me
Off schedule, not where I need it
Only when needed
Own car
Own my own vehicle
People
People don't comply with wearing masks. At my age it is dangerous to be amongst uncooperative customers and drivers are afraid to tell customers that due to federal laws they have to wear a mask.
personal safety on vehicles and at stations
Personal safety, convenience, comfort.
place of work is not serviced
Poor routes in my community and elongated travels times.
Poorly managed. Seats are not clean, trains are not on time, and if I don't feel safe I don't bother to travel late at night using public transportation.
Porque tengo mi propio automóvil y por el Covi prefiero evitar las personas cerca
Prefer driving myself

Prefer my own time

prefer to drive my own car.

prefer to have my car

probably the ease of access. i don't live very close to any bus stops or light rails

Proximity to other people.

Public transportation can be unsanitary; the fear of harassment.

Public Transportation does not service my destinations.

Public transportation doesn't get me to where I need to go.

Public transportation generally takes longer for me to get to my destination. There is no public transportation to many of my destinations. Parking for the light rail in my area is terrible.

Public transportation is always dirty and stinky. And doesn't accept cards. I rarely carry cash

Public transportation is limited in where it takes you in Denver. Also, it should be free.

Public transportation is not available in my area.

Public transportation is not prevalent in the town in which I live and I don't go into the city very often

Rarely i do that

Rather drive

retired

retired and do not work. always took bus to work for 35+ years

Retired so I don't go far from home, but use public transportation when going into the city

Right now covid

Right now I am Hybrid. Working remotely and also going to the office. Before Covid I took the light rail everyday unless there was a meeting offsite.

Right now it is because of covid.

Right now, covid. Prior to covid, the price increase.

Routes are not close to place of employment

Routes are not feasible for my final destination. The distance I would need to walk is too far. Only 2 bikes per bus can be transported so this is an issue as well.

Routes aren't convenient, times are a hassle, easier to drive, don't have to deal with public

Routes don't go where I need to go

Routes usually take at least twice as long as driving myself. I like to be on my own time schedule rather than working around a bus schedule.

RTD doesn't serve our community, even though we pay taxes to it.

RTD is completely unreliable. Limited options where I live and despite having a schedule they rarely follow it.

Also do not want to deal with the homeless at Union Station where the buses park.

RTD. The reason to drive. I've been forced into oncoming traffic thanks to buses.

safe tie

safety

Safety

Safety

Safety

safety

Safety and cost over time

Safety and I own my own car

Safety concerns

Safety concerns Health concerns COVID-19

Safety concerns with COVID

Safety issues.

Safety reasons

safety, inconvenient

save money

Schedule not convenient. Does not go where I am going. Would be difficult to manage purchases on

Scheduling is horrible where I live.

Scheduling issues

Scheduling my time

scheduling. Taking 2 or 3 times longer than driving myself

Selfishness

shaved my money

Since I no longer work outside of my home. I don't need to get around that much. I used public transportation for years when I was employed and had to travel to downtown.

Sometimes faster to drive

Sometimes I have to be somewhere in a hurry or I may not be able to leave when I need to.

sometimes it would take too many bus rides or time to run my errands using public transportation

Stations to get on them are to far away

Take more time to to anywhere

Takes a lot of time

Takes forever to get from one place to another

Takes less time for me to drive myself

Takes longer

takes longer than driving

Takes longer than driving, lack of parking at light rail stations

Takes longer to reach my destination

Takes more time

Takes more time (transfers etc.)

Takes more time to get where I'm going

Takes much more time due to connections

Takes to long to get to destination. Don't stop where I need to go.

Takes to long to get where I'm going

Takes to long, not convenient

takes too long

Takes too long and not practical

Takes too long in Denver

TAKES TOO LONG TO GET WHERE I WANT GO

Takes too long. Doesn't go where I need to go. Too expensive compared to travel by car (especially with 2+

Taxis cab

That it have unruly people and it slow to get to a destination.

The bus stop is not close enough to my work.

The buses are too crowded

The comfort and amount of time riding in my car outweighs public transportation

The cost

the cost of using it

The cost to go round trip exceeds \$9 with a recent announcement of fare increase. That's 2 hrs each way on bus or train for a car trip that takes 20 minutes. Last time I was on the train the guy waved his penis around

The current Covid situation. I don't want to be around others in a closed environment.

The Denver bus station is no longer safe. It has turned into a place for the homeless. I stopped using public transportation because I don't feel safe at night downtown.

the fear of covid

The homeless using drugs in the union station and the harassment from them

The inconvenience

The last time I used public transportation, the light rail had a lot of homeless people sleeping in the seats and it made it difficult to keep a 6 foot distance.

The location of the bus stop it's too far to walk

The main reason is to escape from the traffic

The most significant reason I do not use public transit more often is because they do not run at the times I need to the places I need to go and the schedules they always have posted are terrible accuracy even on the

The need for transport of goods such as bags of groceries, and the need for multiple passengers

The noise

The pandemic and concern of contracting the virus.

The pandemic has caused me to stop going places I used to go prior to COVID-19.

The people

The people on it

The places I travel do not have convenient schedules to use

the problems with drug dealers at Union Stations and the homeless people surrounding Union Station in

The ride to work is already 45 minutes or longer with public transport it would be way longer.

The ride would take about two hours. Two different trains, then Uber or Lyft from the station. Verses 20

The routes and times are inconvenient.

The routes don't work for where we travel to. We live near downtown so we walk to downtown. Otherwise we drive or uber/lyft or carpool with friends.

The schedules aren't compatible with shopping trips and running errands.

The schedules just aren't that great. The clientele riding the buses in particular are kind of scary.

The service isn't great.

The time that it takes is three times the time that it takes to drive myself. It would keep me from home an additional 4 hours a day on top of 8 hours at work, so it's just too time consuming.

There are no bus stops anywhere near where I live. I can get to work in 7 minutes driving my car.

There are not many trains in Colorado and the busses require a lot of connections/multiple busses to get around and it takes a lot of time. Also many bus routes you have to drive a few miles just to even get on a

There is no access point near me.

There is no nearby public transportation. If I was to walk or bicycle to public transportation my commute time
There is no public transportation to my workplace and it's only 2.5 miles away.
There isn't. I use it almost every weekday.
theres not a direct line from where I live
there's not a good route from my home to most places
there's not a lot of access in my area
they are gross
They are late even when I park an ride.
this are very efficient
Time
Time
Time
Time can not be properly arranged, there is a lot of time wasted in waiting in line
Time from door to door is longer via public transportation.
Time involved is longer. Also no rail and train service in my area only bus.
Time it takes to travel.
Time of transportation
Time, cost, and convenience
times and availability
Times and tooooooo many stops from Parker to DIA
Timing of routes don't meet my needs
Timing of the bus
Timing, proximity of stops to home, not able to take child to school, crime in area (feels unsafe)
To avoid driving intoxicated
To dangerous and inconvenient.
To expensive
To get around far places that I can't walk to or not convenient
to long a ride
To many homeless
To many homeless people at the stops
To much time consuming
To relax when someone drives, I could eve be sitting doing my own thing while in public transportation
to save commute time.
To travel from suburbs to downtown for sporting events, concerts or dinner
Too dangerous
Too easy to drive
Too expensive. I can buy a \$1500 car and get basic liability insurance for half the price of any public
Too far away
Too inconvenient.
Too many bacteria/germs
Too many low lifes.
Too many people

too many people ride the light rail for free, doesn't feel safe at stations especially downtown
too much lowlife riff raff to contend with. no interest
Too slow and inconvenient
Too slow to get me where I want to go
Too slow/waste of time
traffic headaches
Typically don't have to travel far and it would be slow and inconvenient
Unemployed
Unnecessary
Unreliable schedules
Unreliable service, crazy mental-case passengers, \$6 for a day pass is rather expensive
Unsafe and inconvenient times
Unsure how to get around on public transportation
Ur mom
use a wheelchair
Using my car gets me exactly where I need to go.
using public transportation limits where I can easily travel and extends the time required to accomplish tasks.
Wait times
Walking
Waste less time (ie waiting for transportation arrival)
We don't have it near us.
We don't have public transportation in our area
We don't often go to downtown Denver where most public transportation goes and easily connects to.
We have a family now and aren't out drinking anymore. We stay home
We have access to a car
We have to drive a couple miles to get to light rail, and bus service isn't convenient.
We haven't been going places because of Covid. Buses aren't convenient. Light rail is good for downtown
We live in a small town, so there is no public transportation available, and we prefer to use our own vehicle
We live out in the country away from access to public transportation. Even once in town, public transportation doesn't come into our area.
We would have to make several transfers to get to where we would like to go
Weirdos, COVID, wait time, inconvenience
West time
When I or my family have an emergency, I save time and I don't take public transportation
Where I live
Where I live public transportation is not so available like denver transportation.
Where I need to go is local and most of the time I can either drive or walk to my destination.
Where its going may not include where i need to be
With Covid I haven't done much over the last 2 years.
work from home
Work from home and there are no public transportation areas in my area we live in a more rural area
Work from home mostly due to COVID and easier/less need to go in office

Work from home now, but I used to ride the bus to Denver for years.

Work from home; shopping for groceries/ running errands in my area doesn't have public transportation

Work in areas where public transportation does not go.

work schedule and locations vary throughout the day

Working remotely so do not have to commute every day as in pre-Covid times; but light rail and bus schedules have been cut substantially so travel would be less convenient anyway.

would need to transfer to other buses

would rather drive

would rather drive myself

Ww

You have to wear a mask.

[Back to TOC](#)

Q24. Other Please describe: Which of the following do you perceive as a significant problem on public transportation (buses, light rail, and/or trains)? Please select all that apply 1

all of the above

availability

better routes

Bigotry! Witness harassment of a young Asian woman

can't easily do errands

cant take my dog

Cost

covid

covid

Customers not complying with wearing masks.

Does not go where I want to go

doesn't go where I need to go

Doesn't go where I want to go

Dogs aren't allowed

don't have experience with public transportation

Don't know because I haven't used it for many years.

Expensive

Fear of crime and inconvenience

General safety

Generally, don't feel safe.

Homeless ride all day and I worry about bedbugs and disease

homeless using it as shelter

Homeless using it to sleep

Hubs for transportation do not have enough security in place - especially in the Union Station hubs

I don't have a problem with public transportation

I have nowhere to go

I live in the foothills and public transit is not convenient

Inconvenience, I need to drive my car to the station. Then, just use my car all the way to the destination

Inaccurate departure/arrival time. & the price of the fare is so expensive.

It just sucks.

It needs to be expanded and free.

just not convenient and too slow

limited parking

Mostly geared to more urban areas

No access or limited access in the suburbs to downtown.

no dogs

No place to store packages or other objects

No safety belts

not convenient
not convenient in my area
not enjoyable
not enough people wearing masks
Not enough stops
Not safe for the elderly
Not sure, because I rarely use it
Only the homeless use it to stay warm
People ignore mask requirements
People not paying
People smoking or vaping.
poor security for my bike. Difficulty in transporting needed work items.
Rain
reliability
rude or unsanitary persons
rude/bad behavior by other passengers
safety concerns as senior, woman alone
service is too slow
slow and inconvenient
Stops not close to my house
strange clientele
Taking too long to get to destination
these concerns do not apply to the train to the airport, UNLESS it goes to downtown Denver
Too many late connections when transferring from rail to bus. Plus rude bus drivers.
too slow
too slow
Union Station bus terminal has become a hangout for Denver's homeless and drug dealers.
Very dubious people on some of the buses judging from people I see at the bus stops.
WASTE of taxpayer money. Dirty, disgusting, idiotic routes. A friggin 60 passenger bus running 24/7 with almost NEVER more than 2, maybe 3 passengers. Friggin WASTE!
We don't have public transportation
Weirdos, must be aware of surroundings.
White people are attacked.

[Back to TOC](#)

Q25. Other Please describe: Which of the following do you perceive as a significant problem at public transportation stops? Please select all that apply 1

A lot of crazy people ride the bus

all of the above

bad weather

covid

Dirty, disgusting, pointless waste!!! 60 passenger busses running 24/7 with 0, may 1 or 2 passengers.

Distance from home.

Do not feel safe

Don't have transportation in our area

dont know

Don't know because I haven't q

Don't ride enough to say

exposed to weather

exposure to weather

Hangout for homeless and drugs

Homeless

i am not sure

I don't have a problem

I don't know because I don't use public transportation

Inefficient

It's too hot or cold

no cover

NO PROTECTION FOR BAD WEATHER

no protection from the elements/weather

no protection from weather

no shelter in inclement weather

not enough parking

Not out of the elements

not protected from weather

not protected from weather

Not safe

Not sure

Not weather protected

People breaking into/stealing cars in parking structure

Poor weather protection.

protection from snow or wind

Protection from weather

Rude bus drivers customers too

Safety issues with crazy people

Service doesn't come frequently enough

Some of the locations are difficult to get to or just ignored by the bus drivers. I have had so many bus drivers drive right past me when i am at the stop

Sometimes hard to see, either from far away or at the stop by the passenger or driver

Stops are located too close to high traffic areas

Tons of tent cities and homeless people

Too cold or to hot waiting for bus to arrive

too far away

Too far from my house

Too Frequent

Too hot or cold

unprotected from weather

Very rough people at bus stops, especially at night.

Weather

weather

weather

White people are attacked.

[Back to TOC](#)

Q26. Other Please describe: Which of the following improvements would make you most likely to use public transportation in the future? Please select up to 3 1

Better instruction

Bronco ride

Bus terminal needs to have more police and security officers

can take dog

Clean it up of trash and bums

Closer availability

controlled access..see Chicago, NY

convenient access

Could never replace the convenience and safety of a private vehicle

create turnstiles like other large cities

Don't think about it as an option

ease of finding routes

Easier access to locations

easier to get to

Faster rides

Free car parking at metro station parking spots

Go to places I want them to go to

Have it near me

i am not sure

I would have to have my husband with me

I would love if the light rail made its way to Castle Rock from Denver!

If I had no choice

If I were subject to a longer commute

If i were unable to drive myself

If the station were closer to my home.

If they offer it in our area

It needs to be available in my area.

It'd have to be available--it's not.

Less crime at the Park-n-Rides

more frequent patrols

more major transfer hubs

more parking rtd lots

My dogs being allowed

No easy way to carry groceries/products

No masks required

office to work in

On board phone charging

Police

removal of homeless drug users from union station

Safer

Seat belts

Stop charging us taxpayers for it. Charge those who use it

[Back to TOC](#)

Q29. Other Please describe: In your view, what can make traveling by public transportation safer? Select up to 3 of the most important options from the following list 1

All the above

clean out homeless camps

Clean up the drug use and crime at the station.

cleaner buses and trains

Closer to home stop locations

Crack down on crime and punish criminals

Customers comply with federal laws wearing masks.

frequent pickups

Get rid of the riff raff types of people

Higher taxes on the rich

Less homeless

Make it safer by ABOLOSHING IT!!!! IT'S A FRIGGIN WASTE!!!!!!

More covered areas for people to take shelter

Nothing I won't use public transportation

People being respectful of others!

Police

Relationship and response time of police

Secure areaa

Security or operators actually doing something when people are blatantly smoking meth/crack/whatever on the trains, stations, and buses.

Stop providing public transportation

The transit to actually show up when it says its going to & for them to stop when i am at the bus stop

[Back to TOC](#)

Q31. Other Please describe: Which of the following precautions have you taken while using public transportation to increase your personal safety? Please select all that apply 1

avoid public transportation

aware

BE AWARE OF SURROUNDINGS

Be more aware of people and surroundings

being very aware of my surroundings

By not using public transportation

Carried a self defense 'weapon '

carrying backpack on the front instead of the back

do not use public transportaion

do not use public transportation

Don't use public transportation

Haven's used public transportation in 60 years

I do not use public transportation.

I don't use it

I Dont use public transportation

I don't use public transportation

i never take pt

Kept close control of personal belongings

made sure bags was zipped close

more aware of surroundings

Move away from suspicious people on train or at stops

Moved to other parts of train car to get away from potentially dangerous individuals.

Paid attention to surroundings

Pay to attention to my surroundings.

Placed valuables in a front pocket

Raised my awareness of the people around me

Stay away plus no availability

Talked on phone with someone who new what I was doing

Texted with someone

Very carefully care purse/wallet

Was protective of my personal belongings and alert to things going on around my

was watchful and alert

[Back to TOC](#)

Q32. What other type of harassment have you experienced when using or traveling to public transportation?

As asked if I would have sex with them

Abuse language

Aggressive behavior

All of the above!

asked if I wanted to buy drugs

Asking for sex

Attempted theft. Until I pulled my knife on him.

Assault

Begging for money while by young man who was high and drunk.

Being ogled and tracked by someone

Being yelled at or talked about by other riders

Bullying and threats of harm

Bums sleeping on the light rail

Bus driver assume that I was homeless

Crazy people not locked up

Creepy staring

Crime

Drink I

Drivers refusing to lower the ramp, assuming I'm not disabled or for whatever reason

Drug abuse and begging

Drunk and lewdness

Drunk fell on me or got in my personal space

Drunken behavior yelling at me, asking to stop speaking a foreign language.

drunkenness

Drunks and/or high on drugs

Ethics. Colors

Feeling unsafe

Gangs hanging around..drug use

good

great

Guys in my face then calling me a bitch bc I don't want to talk to them

Hiii

Homeless approaching

Homeless passengers with mental issues using the bus to stay warm acting unpredictably and clearly h

I have not experienced

I haven't experienced any other type of harassment

I used to smoke, so I was constantly being harassed and threatened for money and cigs

Intoxicated people or homeless harassing for money

Intrusive conversation by strangers

it's good

Judged

Just crazy drug-addict homeless schizophrenics screaming and acting crazy inside the bus

Lots

masterbation by person

Morons hanging there arms and elbows on my seat from behind me. Fights.

Na

Na

Nice

no

None

None

None

None

None

None

None

Not being left alone

Not really harassment, but vulgar language by people riding the bus or light rail.

obnoxious music

Panhandling

Panhandling

panhandling

panhandling, beligerent drunks

Panhandling, following and keep asking for money or food and being harassed when I tell them no

panhandling, robbery

people not wearing masks!

people playing their music loudly

People selling drugs

Physical fights, verbal conflict, theft

Prefiero no decirlo

Public drug use

Questions about my trip

rude & insulting behavior to people in train in general

Rude bus driver

Screaming and yelling from passangers

Sexual

Someone attempting to rob me

Starting fights

This guys was saying things about me another guy. I had my earphones in but they were off & heard ev threats

time west

Unwanted catcalling and sitting close to me when there is a fully empty train

Verbal drunk comments

Was raped at a station

yelling from other passengers

Yelling, angry customers/riders

Yelling, panhandling, intoxicated individuals being aggressive, people throwing garbage

[Back to TOC](#)

Q35. Other Please describe: Why did you not report the sexual harassment, assault, or other crime? Please

Did not have any reportable issues

Didn't happen

Have not experienced (I thought I selected no)

I am a cop

I am a male, she was a female. I did not feel threatened

I have not been a victim of this which I indicated in previous question

I was not victim - sorry

N/a

NA

Never been sexually harassed

Not happen

person was drunk and vocal and bus driver was not doing anything, so I didn't believe reporting it would

Pressed wedding answer. I've never experienced sexual assault.

previous answer should be no

Wasn't affected by this at a public transportation location

[Back to TOC](#)

Other Please specify::When you are at home or with your family, what language or languages do you usually speak? Please select all that apply

German

German

German

German

German

Hebrew

Irish

Italian

Moran

Serbian language

Tagalog

Tagalog

vietnamese

[Back to TOC](#)

Q53. Do you have any additional comments you would like to make about using public transportation in the Denver area? If so, please tell us below

Many homeless customers use and sleep on public transportation and don't comply with wearing masks. It has become dangerous to use public transportation.

No

a major waste of my tax dollars

Actually, the public transportation is pretty good in Denver.

As the cities expand, It would be great to have public transportation expand with the cities.

Be aware of your surroundings depending on locations

Before covid my husband could buy a discounted RTD pass and rode the train to work most days, but with the fare increase, the pre-tax/discount purchase program ending, and reduced/inconsistent service he was reducing his ridership, even if covid hadn't made the decision to stop easier. I'm not sure he will return regularly without incentive (i.e. cheaper than driving, and we have an EV on order). The onus should be on Better bike infrastructure and winter bike lane maintenance would be a big motivator for increased bike

biden sucks sorry I voted for the idiot

Bring back the trolleys instead of the buses. Although, that would require building separate trolley rail lines.

But it would reduce the number of nearly empty buses driving around. And potentially be more cost effective

Bus drivers need more authority, its only gonna get worse.

Bustang is a great service....safe secure and provides great benefit! thank you for Bustang

can get pretty much anywhere in The Mile High City by rail or bus .

certain lines seem to have a bad rep

Deberían mejorar la vigilancia en los transportes públicos

Democrats and Republicans and commies are always in yours and mine wallets.

Denver bus station is a bit scary, mostly a perception

Denver got in the business of rail public transport very late in the game and it's suburbs grew incredibly fast with few of them having made effective planning for public transport. The existing system is token at best. It works for some but doesn't do much good if you commute from one suburb to another. Even to the airport it's more of a project then just driving and parking or taking a car service. It serves the inner suburbs and city far better than the suburbs. It would be great if there was rail service between Colorado Springs and Fort Collins via Denver. Kind of like the Frontrunner in Utah. A few stops here and there could reshape growth in Denver needs better, more and chew public transportation.

Denver needs to clean up Union Station and the 16th Street Mall. All summer long I want to use Public Transportation to get downtown for leisure and Rockies games.

Denver Union Station Bus Terminal has become extremely unsafe. I avoid it as much as possible, despite having used bus transit for the past 10 years to travel to and from work.

Denver's public transit is generally pretty good

Didn't ask about electric vehicle, which I bought to help offset environmental impact of driving own car alone

Do NOT raise our taxes to pay for more public transportation

Due to incompetent leadership, downtown Denver is terrifying. Used to ride the 16th Street Mall Ride daily. Now, we take Ubers because of the crime, homelessness and open drug use. Denver is disgusting and embarrassing now. I am a Colorado native, born in 1977. Denver used to be exciting, safe, beautiful. It is no Enclosed bus stops, access to bus stops only with fare, transfer all other means of monetary proof. Everytime in the last 20 years I have tried to use RTD, it is just too complicated to figure out how to get from A to B and way too slow for the price

excellent

Except for some unexpected down time once in a while, its seems fine.

Expand service, have more conductors patrolling cars.

Expanded routes easier access to passes, monthly annually

Far behind the times. Look at metro cards for single payment like east coast. Timing: in Philadelphia stand at any bus stop and a bus comes every 10-15 minutes and gets you to a larger station....in Denver Metro the bus stops are blocks and blocks away from homes and it can take 45 min to get to a light rail that is 7 min by car. Who would find this convenient? We rode rtd every day when I was a child because we had no choice...I dont know how my mother had the patience. It seems even more inaccessible today and we need it more than Fix union station and its surroundings, used to be a beautiful area, now it is where you go to get drugs or For how poorly the consistency is with trains/busses showing up on time/at all, the lack of services to many Northern areas in the Metro area, and all the reductions in services, it is way over priced and they would have to reduce prices by more than half to even make me consider taking it again.

Fuck Joe Biden and all Democrats.

Generally good experience. Some locations difficult due to 'last mile' issues. Always use RTD to travel to/from airport or Boulder to Denver. When in Europe we always travel by bus or train, would do so more Get rid of the homeless and keep our cars safe.

Glad Denver has it.

Go Biden

good

good

Good for routine travel.

Good survey. Moved easily between questions. Not repetitive

Great experience

HAS CHANGED A LOT IN THE GOOD SENSE, YOU HAVE IMPROVED IN

Having easier access to all parts of the area would be nice. It is true that you cannot easily make multiple stops without making tons of transfers and it taking a really long time

Homeless & drug problem at Denver bus/train station.

Homelessness is really a problem

Homelessness is the biggest issue. As a warm and dry place, public transport is picking up the slack from I actually don't lean to Republican or Democrat but there was no option to pick 'neither' so I chose the first option. All situations are not strictly black or white so I don't appreciate being forced to chose between only I am impressed with the lightrail , bus express sys and getting out to DIA

I am just fortunate to have the means to live where I want to live and have transportation available to me within my means. If I were in a different situation, I would likely target where I lived to make better use of

I considered using it but the bus stops on Tower Road has no cover no bench and is a fair distance to walk. There should be cover or bench at least for all the military people that travel down tower to Buckley AFB i do not have any additional comments about public transportation in the Denver area

I do not have any further comments.

I do not ride public transportation because we have none in the area in which I live. Even if public trans was available I probably would not use it

I don't but thank you for what you are trying to achieve by publishing this survey.

I dont use it because the people are so dirty and smelly and i have cars to drive.

I dont use it often, but seems safe and reliable when I do.

I don't use public transport

I don't use public transportation so I am not a knowledge respondent. Most of my time has been spent at school out of state over the past three years

I don't use public transportation very much and don't have any good suggestioons for improvement

I have heard many stories which has influenced me to not take any sort of public transportation. They pile so many people into the bus which is dangerous with the spreading of covid.

I have no additional comments I would like to make about using public transportation

i have not used public transportation since i retired in 1998

I have nothing else to say

I have used public transportation in Southern California, Seattle and Spokane Wa, and St Louis Missouri, Denver is by far the most expensive of all. Why the powers that be expect people to use it is beyond me.

I have used public transportation since 1996 and think it works well in Denver!

I haven't done it in years. Light rail does not come anywhere near where I live, and buses just take too much time. I have too much to do to add three or four hours of travel time to my day.

I just wish all public transportation buses in Colorado were equipped with Wi-Fi that way if there's something that happens on the bus a kid or something is in trouble they would be able to contact their parents the police just from using Wi-Fi calling if their phones are off

I live in a relatively safe area, so I feel very safe regarding my use of public transportation. But I do read about things closer to Denver, such as Union Station etc. and the poor guy killed at the light rail several years ago further south I believe. My main complaint about public transportation in my area is we paid tax dollars and they put the light rail in Denver and south and it never made it up to the Boulder/ Ft. Collins area.

I may have mis=answered a question. I do use 'micro=mobility' but in the form of a walker, not anything I mostly use the A line and the 16th street mall bus.

I never use it because not available in the areas of my intertest

I never use public transportation as it is not immediately available in my area. I'm retired and have no need to travel from my suburban location to downtown. If I went to a Rockies game, I would likely drive to the nearest light rail station and take the train to the game. Otherwise, I would never use public transportation.

I never use public transportation, and will not use public transportation in the future

I only use the Sky Ride to the airport I am pleased with the service

I personally would say, add a few more busses, on the more popular routes, to ease the overcrowding, on current popular routes. examples route 15, and route 105.

I really haven't used it for about 20 years so don't know how it is right now, if it has changed in any aspect.

I really love public transportation, I am from NYC, but transportation out side of the city of Denver is not

I really wanted to make it work to use a Bus in Boulder, but unfortunately when my life circumstances changed it was just no longer convenient for me. I feel like I had to get a car in order to be able to do what I so wish it were better so that more would avail of it

I think if we keep paying taxes, we should benefit from the new lines. It is unfair that we still have no train lines to Boulder, and the bus routes have been cut back.

I think RTD does a fairly good. It would be nice if the monthly fare wasn't so expensive, and if they increased the frequency of the N line.

I think safety is the most important factor in bettering their service.

I think that there needs to be some public messaging and education and the ability to learn how to understand schedules and costs etc

I understand that during the pandemic they had to cut buses. Said that I have to take multiple buses to get to work, whenever I do get to go back to the office.

I use light rail to go downtown. I don't ride buses not convenient.

I wish Colorado had an underground transportation system like London, New York, or Boston.

I wish Denver had a better public transportation system that were inexpensive and would allow us to not wish it wasn't so expensive to take the train to the airport. It cost more for my family combined than just paying for parking AND takes longer!

I wish it went further into suburban areas, but I am grateful it is an option when I go downtown

I wish it were simpler to use public transportation

I wish public transportation was more available and was used by more types of people as it is in Europe.

I wish the bus system would be safer to ride

I would like to use it if I had routes that took me where I was going

I would love to see the light rail make it to Castle Rock.

I would not use public transportation, because I reject the crime that the city of Denver, its mayor and the tyrant governor have enabled. I do not trust them, and they are dangerous public officials who allow crime and I would take light rail more often if there was a light rail station closer to my home.

I would use it more after the virus gets more manageable.

I'd never be able to use only public transportation. It doesn't come through town, so I'd have to drive to a stop, and many times pay to park.

If buses were available in residential/ suburban roads, I would definitely use it

if you feel unsafe, there is no way anyone will be able to help you. call 911 and by the time anyone shows up, the damage will have been done

I'm a middle aged straight white guy. Sexual harassment is not something I deal with. I haven't seen anyone really interacting with anyone else on the light rail much.

I'm prepared for the day when I can no longer drive, but I recently had to decide whether to replace an aging car with a newer car or rely entirely on public transportation. It would be limiting, but I could adapt, but doing any single activity basically means spending most of the day doing it when using public

In Iowa we had a bus program that costed \$5 per trip that took you back and forth to work as long as you scheduled your trips ahead of time. This was a great service and would be nice to see something similar here. In the past, we have used light rail but you have to drive somewhere and find parking to do so. I think the nearest bus that goes by on Quebec is about a mile from where we live and I am 74 and my husband 80 so it Inform people of fares and discounts for all types of public transportation. Maybe a flyer in the mail.

Installing cameras in all the trains would make traveling at night feel more safe.

It is cheaper to buy a cheap car than to use Buses or trains. T-Rex is a failure.

It is fine here. I use it sometimes.

it is good it.

It is not safe in my area

IT NEEDS TO BE IMPROVED. CRIME IS AT AN ALL-TIME HIGH.

It seems like it is more useful in more densely populated areas, such as downtown. In my suburban area, it is not often practical for my lifestyle.

It'll get me where I need to go, but not always on time.

It's a disgusting WASTE of public funds. ABOLISH RTD!!!!!!!

It's actually pretty good

Its been good so far

It's dirty and annoying

It's good to have public transportation but i prefer to drive myself

It's horrible

It's inefficient

It's overall a decent service. The Union Station quite unpleasant to walk through, it's usually crowded with homeless people that often shout and act weird.

It's so ridiculous that the time it would take to go from Lone Tree to downtown Denver, on a direct RTD line, is longer than even the most rush-hour traffic time driving. I wish they would fix this.

its too good for me

I've considered using it to go downtown for events or to restaurants, but when you travel with multiple people it costs more to use the light rail than it would for everyone to go in one car and park downtown.

I've never taken the bus. I take the A line train from airport, and the Greenwood Village train for concerts.

That's mainly my usage. I'm afraid to take a bus And have no idea even the routes.

Just better lighting please!

Keep up the good work

Know that it is a difficult time for public transportation/buses with getting drivers and riders and the expense but see a real need for it and know people will appreciate it in the future...just been a crazy time these past years.We are almost 80 and love having the option of going into Denver or the Airport by bus.

Learn from European countries, Russia and India about utilizing public transportation more effectively

Let's build the line to Boulder and the 5 points to 38th station.

Light rail is good.

Light rail should be replaced with a fluid and easy subway system.

Light rail to Boulder!!

like it

Lots of homelessness and drug use

LOVE THE LIGHT RAIL TO AIRPORT AND GOING TO SPORTS OR THE THEATER. LOVE THE PARKING

Lower, more reasonably priced fares would increase my likelihood to use public transit.

Ma,e it better

MAKE IT FREE TO INCENTIVZE PEOPLE TO USE IT

Moe buses in the suburban aread

More anti-gravity traveling including time space public traveling.

More lighting, and unarmed security, and Cameras! Thank you!!!

More routes

More safe.

Much higher crime rate than ever before in Denver,I will no longer use Union Station for light rail transfers

My experience with public transportation is limited to use of the Flatiron Flyer. Always pleased with the service and condition of the buses. Unless it's after a game and there are crowds at the Union Station depot,

N/a

N/A

n/a

n/a

N/A

N/C

N0

Na

Na

Na

Na

NA

Na Have a Good Day. Thank You.

Need better routes and many more stop locations in the suburbs for it to be practical. Have to walk too far to stops and then too many transfers to get to destination in a timely manner. Light rail into Denver proper is great but still have to drive to get to the light rail station or pay high Uber/Lyft prices IF you can get one to
Need more attention

Need to be responsive. Sent an email with a concern, did not even receive an acknowledgment, much less an
Need to step up there drivers „being on time,and taking care of the elders.

Network not available in some suburbs

Nice

nice for sporting events in Denver

no

No

No

No

no

No

No

no

no

No

NO

No

no

no
No
No
No
No
No
No
No
No
No
No
No
No
No
no
no
No
no
no
No
No
No
No
No
No
No
No
No
No
no
No
no
no
no
No
No
no
No
no
No

No

No

No

no

no

no

No

No

No

No

No

No

No

No

No

No additional comments

no additional comments

no but i am careful

no comments

no comments

No comments.

No further comments. I wish rtd would bring back the 67 bus.

No I don't have a good day 😊

No it was good

No other complaints

No thank you

No thank you

No thank you

No thank you

No thanks

No Thanks

No thanks

No thanks, or maybe, please make Union Station safer, it is horrible, drug use, people engaging in sexual acts, profanity even during day light.

No transportation in Castle Rock

No ty

No, can't think of any.

No, it was a very comprehensive survey

No, like i stated earlier, I'm blessed to not have to depend on public transportation.

No.

No.

NO. If it were more convenient, I would prefer it to driving.

No. Thank you

none

None

none

None

None

None

None

none

None

None

none

None

None

none

None

None

none

None

None

none

None

None

none

none

None

none

None

none

NONE

None

None

none

None

None

none I have NEVER had a reason to use public transportation. Denver maybe needs more parking spaces???

None.

Nope

nope

nope

nope

Not

not at the moment

Not at this moment

not enough parking at rtd lots

Not really. It needs improvement like everything else in this country. It can be done, it just has to start

Not well planned and not always safe

Nothing

Nothing

Nothing

Nothing at this time

Nothing more at this time.

Nothing, thanks for your efforts.

One time I witnessed someone defacing property at the stop. Wanted to report it while the vandal was on the light rail, but could not locate a phone number.

Only poor experiences have been downtown. Had a man spit on me when pregnant on 16th mall I cried.

Once thought I sat in a seat with pee on it made me cry realized later it was leaking air conditioner over head

Overall my experience with it has been positive, but the pandemic caused so many changes, I'm not sure yet just when I'll resume using it again yet.

Patrol more put more cameras watch the videos every day to see where the problems begin and with who so they can be dealt with it's not fair that ppl have to live in fear of being hurt because Denver looks the other

Please bring back the Bronco Ride from Brighton.

Please build the train lines you said you were going t for Longmont. Please also consider a train for I25 corridor to Fort Collins and COLO SPGS

please clean up downtown Denver.

Please please please start making a set schedule. & have your drivers stick to it. I ride the 19 a lot and some hours it comes every hour some its comes every 35 minutes. And then i will look it up and it says its 8 min late so i plan for that then i get up there and it already came. Also the app sometime says the bus came when it didnt. & i know drivers are scarce but there are alot of us out here who need alot of the bus routes Pre pandemic I always felt comfortable traveling to downtown alone no matter the time of day. Now, after all of the riots and homeless camps, I no longer feel safe. It's a shame how much the safety of that area has Public parking near the train stations are unsafe. I quit using light rail after my car was broken into and Public trans is not available from Castle Rock to Denver

Public transport is not better

Public transportation is horrible and over priced, it is not affordable nor does the current routes even remotely convenient to the majority of the population

public transportation is mega costly to whoever uses the service. STOP banking the taxpayers to provide mega profit for the company.

Public transportation is very helpful at times.

Public transportation options in Denver are poor - in most cases they are slower and more expensive than driving, making them unattractive for those with options. This is opposite of major cities I have lived before (New York, Athens) where public transportation is cheaper and faster than driving, providing a real benefit to Really dont use it much.

really never comfortable using public transportation

Republicans are selfish

Rode on light rail late once and man using racial slurs against people! Didn't know how to get help!

RTD does good job in Boulder

RTD is a good agency, but they have a ways to go.

RTD is kind of a mess. I do ride it often, but mostly whenever I have to go downtown or across town just to avoid traffic in my car. However for \$6 a pass it should be better. If RTD wants to encourage ridership, drop all the annoying and worthless 3-hour passes, transfers, confusing discounts, etc and just adopt a flat \$4 or RTD must either provide service to all areas paying tax to RTD or release those areas from the tax.

Sad state

Safety is a huge concern. The Park n Rides in Denver are big areas of crime. And it seems like there are never any security visible in those areas.

SERVICE HAS GONE DOWNHILL, RTD SPENT \$\$ ON LIGHT RAIL THAT DOES NOT SERVE LOWER INCOME BRACKETS ,AKA DOESN'T GO TO WHERE, TIMES LIKE SWING/GRAVEYARD SHIFFS...just SERVES OFFICE WORKERS OR DAYTIME WORKERS. BUS STOPS ARE NOT SAFE AT NIGHT/DARK

Service is poor at best. There are no stops in my area. I have to drive 5 miles to get to the light rail station. I pay RTD taxes and get nothing for it.

Shut it down and stop charging us suburbanites for mad transit that only benefits Denver. Stop soaking us Stop cops beating up black people in the bathrooms at Union, stop cops harrassing homeless people, stop installing hostile architecture/destroying what little place homeless people have to survive!! The city is for Take card. Or let payments be easier to pay to take bus

thak you!!!

thank u

Thank you for your efforts to improve public transportation. We like to take the Airport bus and Pikes Peak shuttle as a family and have felt safe using this service.

Thanks

Thanks

thanks

thanks

That it needed to lower fares.

The area where we live has discontinued service the public transportation and prior to that, it was impractical to get to and from the closest stop.

The cost of light rail out to the airport doesn't make sense. It's the same amount no matter where you get on

The crime has gotten so bad, I would not use public transportation

The dirtiness of public transportation is the main reason I don't use it. The seats are gross, the windows have graffiti, and the system is confusing to understand. A car is easier to use and I feel safer.

The greyhound station near Union Station is insanely unsafe and overrun by drug addicts, and is an issue that needs to be addressed immediately for the safety of public transit users and visitors coming to Denver.

The light rail is very handy to use to get to downtown Denver.

The northern suburbs desperately need more access to safe, reliable public transportation, especially Boulder

The rail trains are nice to get in and out if Denver and airport and buses are good for short distaste but very long to get longer places. Took 1.5 hours plus to get 10 miles.

The rtd is great!

The vagrants and drug use is getting worse

There are a lot of people that panhandle like drunks or drug addicts. Sometimes people smell really bad

There are more homeless people hanging around the intersections near the light rail stop, so I would not walk there, only drive to the parking lot or get dropped off to use light rail

There are scary and unpredictable people who ride the bus and especially who are downtown. This makes it not worth the risk to my health and safety.

There are too many people coming up asking for money at the stops or people asleep on benches and stops.

There have been an increase in the homeless population hanging out/ doing illicit substances at the bus

There is no accountability and drivers know it. I have been left in rain because the bike rack is full, and driver won't let bike on. I have been drove off on while knocking at the door. I been told 'Ya'll always cause trouble on here.' referring to 'Black people I didn't know.' I reported all to the hotline and nonthin ever happened.

there is none where I lived a car to get to brighten train station

There should be security on every bus and light rail car.

There was a bus in Arvada that went straight to the airport. It was quick, efficient and on time. Loved that. It is gone and now via the lightrail it would take 2 hours to get to the airport.

They need to clean up the drug and homeless in union station along with the urine and smells

They need to expand service to Boulder, CO - lightrail.

this are very helpful

this was a good way to find out about public transportation

Though my travel, Denver has a great transit system. The problem I had with service it was never reliable. The light rail would fail, buses often late and Drivers oblivious to the customer service component of the job. RTD

To oo oo loooong

Too hard to get from light rail station to where going

Try to keep up the good work...I know it's been hard on you guys.

Union station - once such a bright spot and a fun destination - has been taken over by drug users, is poorly patrolled and just not safe anymore

Union Station is full of homeless

Unreliable due to driver shortages that started even before COVID

Use pot money to fund better transportation.

User friendly

way too many personal questions

We have a good system

We need more public transit in the burbs

We need to get rid of the stupid e scooters and cops should ticket cyclists and scooter riders who don't obey the law as well as motorists.

We should not be paying taxes for rtd given the current state of their service and since they have not run light rail to The northern suburbs as promised

What is going on at Union Station is disgraceful. People using drugs, defecating in public places, harassing people regularly, etc. makes for a very unpleasant situation. More ways to stop this behavior are absolutely

Where were the Bronco Ride buses for 2021 season?

While I appreciate RTD's efforts to operate LRT and trains to major destinations (downtown, DEN), the system lacks flexibility and capacity. Improved bus routes and lines such as BRT would be more effective and flexible, esp. if the buses are attractive and comfortable (bus stops too). The LRT trains have high steps that limit mobility for people getting on/off, esp. for even slightly physically challenged individuals, and do not easily accommodate service animals or traveling companions. Even the newer major stops such as Ridgeline do not have ADA-accessible parking/pickup locations (there is no door opener push panel on the doors to the garage where the HC parking is located, for example). Trains were often completely full before Covid which seemed to reduce opportunities for crime; now the empty trains and stops are more threatening if only by perception. And, many train schedules are completely unreliable (this was happening pre-Covid also) with While in college, I did not have a car and relied on public transportation or my bike. I miss those days, but I also lived where it was very convenient. I would do the same again if it was convenient.

Work on the reliability of the existing services, and look into more feeder routes that might allow one to conveniently take public transportation around the Denver metro area.

would have preferred an option of no comment on income question

Would love to see a lightrail stop further south on Santa Fe for the Highlands Ranch crowd

Would love to see better access to DIA, with fewer stops similar to an express train.

x

Yes. I think the bus drivers should not drive so fast to where they need to Slam on the breaks when stopping. I was actually thrown out of my seat into the aisle way and hurting myself. The bus driver did not even acknowledge me laying on the floor hurt when he started to drive again. People were yelling at him to stop or slow down and telling him that I flew out of my seat. He was very rude and never said a word to me. I did